

Delivery and payment conditions

1. Deliveries are carried out subject to our delivery and payment conditions, together with the Federal Fixed Book Price Act dated 6th June 2000. The purchaser undertakes to comply with the Federal Fixed Book Price Act, in particular to comply with the legal minimum price.
2. Any alterations in price between order and delivery remain reserved. This does not apply to consumers.
3. Our invoices are payable without discount on the relevant due date. A longer period can be granted only in exceptional cases and after agreement in writing. Where this period is exceeded we are obliged to impose default charges in the amount of at least 5% above the bank rate currently in force at the Austrian National Bank (Österreichische Nationalbank). The consumer is charged a statutory interest rate. All bank costs, costs for reminders and collection costs will be borne by the defaulter.
4. All deliveries are subject to retention of title until payment has been received in full.
5. Our despatched goods are assembled, checked and packed with care. All deliveries are carried out at the cost and at the risk of the recipient. Regarding deliveries to consumers, legal provisions regarding risk of loss shall apply. We can consider complaints about deliveries only within 14 days of receipt of the dispatched goods. Please always inform us of the number and date of the invoice when making a complaint.
6. Goods delivered with return privilege may be returned only within the agreed period and only in new condition. The duration of the right to return goods is stated on the invoice. Deliveries without granted remission are accepted only on prior request. The invoice number and the reference date must be stated at any rate. If the reference date is not stated, maximum discount will be credited. All credit notes can be issued only at the minimum price currently in force. Differences in the amount resulting from this are therefore unavoidable. Regarding deliveries to consumers § 11 FAGG shall apply.
7. Magazines will be automatically delivered further after the expiry of a reference period, unless they are cancelled by the deadline set by the publishing house. Regarding consumers § 6 KSchG shall apply.
8. Applicable law is Austrian law, except for legal provisions determined by International Private Law and the United Nations Convention on Contracts for the International Sale of Goods. Regarding consumers the rules on conflict of law shall apply. Court of jurisdiction and place of performance for both parties is Vienna. Regarding consumers § 14 KSchG shall apply.

We declare that we agree to the business terms and conditions stated above.

Reporting number

The reporting number gives the reason for the non-delivery of a book. Unless stated otherwise, we deliver as soon as possible, unless we receive cancellation from you immediately.

Explanation of the reporting numbers:

- 0 Not with us – we do not stock this title.
- 1 Delivery within 14 days. **Order is reserved.**
- 2 Delivery within 6 weeks. **Order is reserved.**
- 4 Not yet published. **Order is reserved.**
- 7 Out of print. No new edition. **Order not reserved.**
- 11 Publisher announces new edition. **Order is reserved.**
- 12 Reprinting on its way according to publisher. **Order is reserved.**
- 18 We are obtaining it for you. **Order is reserved.**
- 24 Is not appearing, according to publisher.
- 30 Only complete purchase possible.
- 49 Order claimed from publisher. **Order is reserved.**
- 50 May not be delivered in Austria.
- 54 Not obtainable from the stated publisher.
- 81 Delivery can only be made against official school stamp. Please order again.